

PLEASE NOTE:

These educational materials are provided by the Emergency Preparedness/Public Safety (EPPS) Committee. They are an effort to address questions Charbonneau residents may have about the best ways to be prepared for emergency events of all kinds. They focus on ways to initiate, review, or improve your emergency readiness, often structured around key actions like creating kits and communication plans. Key components involve planning for two weeks of self-sufficiency, gathering essential supplies, and identifying risks.

Emergency preparedness is crucial for saving lives, minimizing damage, and ensuring rapid recovery from natural or man-made disasters. **By establishing plans, training, and stockpiling supplies, individuals and organizations can significantly reduce fear, injuries, and financial loss while easing the strain on emergency services.**

Person to person help is available to you through our network of HOA EPPS Captains. On the reverse of this page, you will find a list of those HOA captain leaders. They stand ready to answer your questions. EPPS meets the 4th Thursday of each month in the Lewis Room of the Activity Center at 2:30pm; you are welcome to join us! Have an interest in helping in the community? We can always use more volunteers!

See Page 3 of this notebook for links to the Charbonneau website where you may print out specific information from this notebook that we hope you find useful.

PLEASE DO NOT REMOVE FROM THE LIBRARY

CHARBONNEAU EMERGENCY PREPAREDNESS – KEY CAPTAINS (2026)

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You may download and print pages from this binder by going to the Charbonneau website:

charbonneaucountryclub.com

At the top of the home page, hover over “Community Safety and Resiliency” A drop-down menu will appear, click on “Emergency Preparedness” and scroll down the page to find the box that has the name of the binder from which you want to print information. Click on “LEARN MORE” to open the pages.

OR You can scan this QR code with your smart phone and it will take you directly to the CCC webpage where you will find the box with the binder information.



You may choose to download the pages to your computer or simply print the pages you are interested in. EPPS suggest that you print materials to have them on hand and easily accessible.

A GUIDE ON HOW TO STAY SAFE AND BE PREPARED

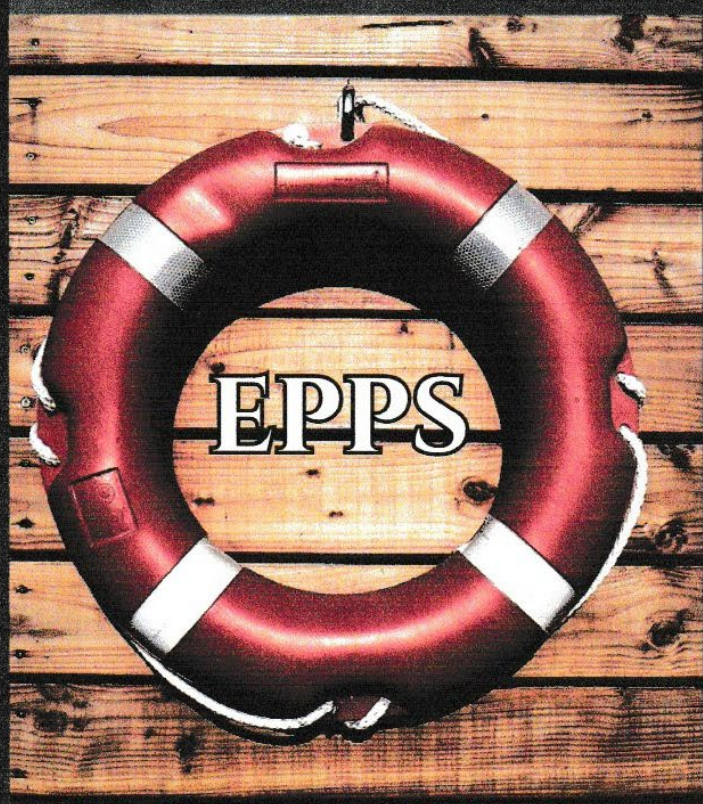
CHARBONNEAU
COUNTRY CLUB



FEATURES

- Staying Safe
- How To Prepare
- Who To Call
- 9 Steps
- Map of Charbonneau
- HELP/OK Sign

>>Keep this information
where it can be found
in an emergency<<



**EMERGENCY
RESPONSE PLAN**

**EMERGENCY PREPAREDNESS &
PUBLIC SAFETY**

PREPAREDNESS & SAFETY

ARE HALLMARKS OF A RESILIENT COMMUNITY

There really IS strength in numbers. Organized neighborhoods are less vulnerable to crime and they both survive and recover more quickly from large disasters.

Disaster preparedness and neighborhood safety starts with *YOU!*

The Homeowners Associations of Charbonneau Country Club have programs in place to help residents keep Charbonneau strong. In this guide, you will find basic information about the programs and what first steps to take both in your own home and in your neighborhood. These programs are overseen by our Community Safety Coordinator and the Emergency Preparedness and Public Safety (EPPS) Committee.

The minimum we ask of homeowners is that you learn the 9 Steps to take following a disaster and learn about our Neighborhood Watch Program. We hope you will be part of these important programs to assure the continued resiliency of our community.

On the “RESOURCES” page, are links to detailed information on everything you ever wanted to know about Emergency Preparedness and Public Safety. Help is available to answer your questions.



HOW TO GET INVOLVED

Does your HOA have a Neighborhood Watch Program?

Get involved in your neighborhood program and connect with your neighbors!

Are you interested in being a part of the EPPS team?

Meet the Captains in your HOA and help with the Shake Our Drill or radio communications!

Are you medically trained?

Join our network of Doctors, Nurses, Pharmacists, Physical Therapist and First Responders!

For more information:

Charbonneau Country Club: 503-694-2300

Email: Office@charbonneaucountryclub.org

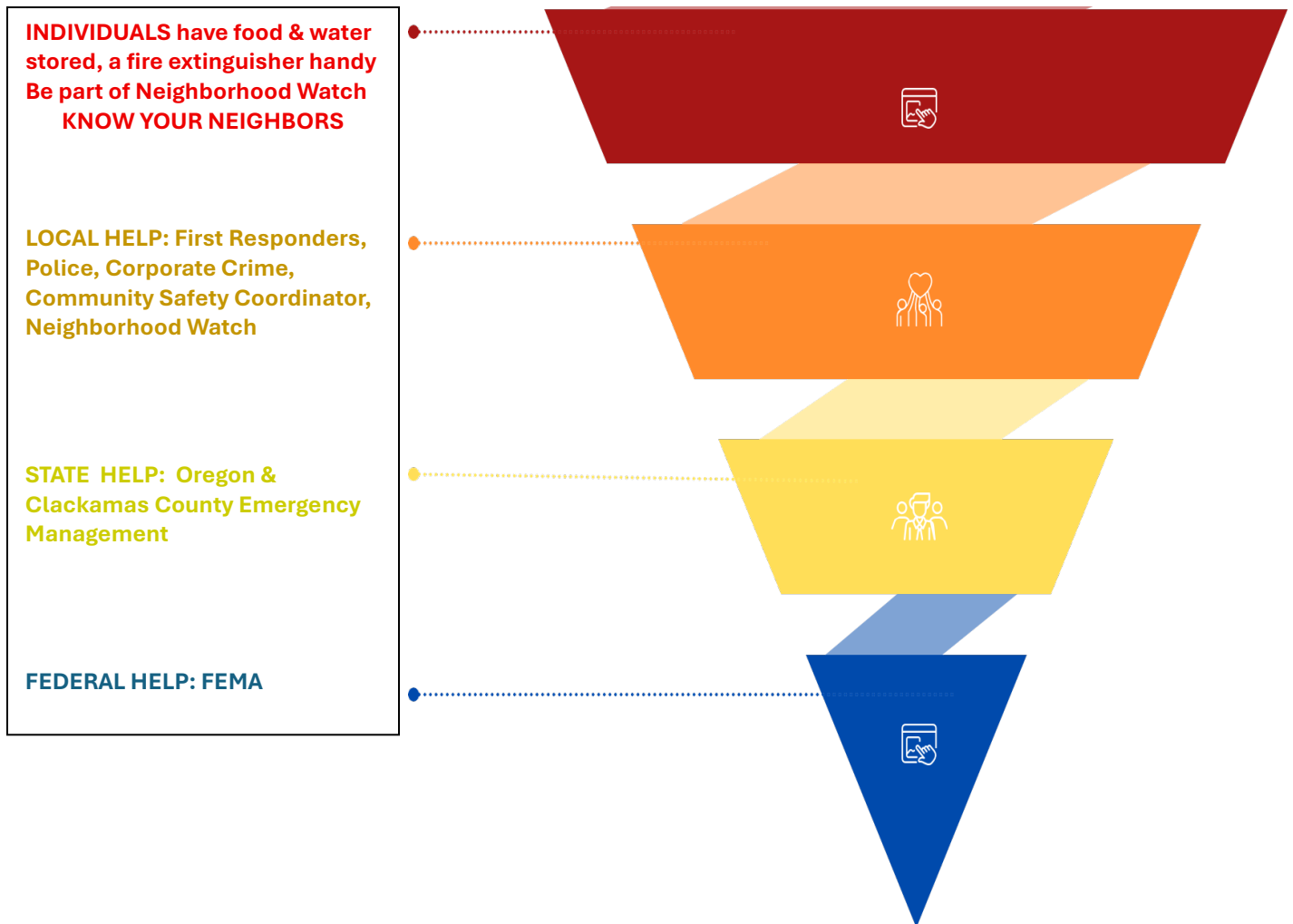


Neighborhood Responsibility Pyramid

When disaster strikes, Local Emergency Responders will be overwhelmed with major issues.

It is the Individuals around you who will help!

Day to day, your neighbors play a big part in keeping your homes safe!



BE READY. BE SET. GO NOW!

Know evacuation levels and follow the advice of emergency officials. Make the best decision for your safety. Don't wait to evacuate if you feel unsafe.

LEVEL 1

LEVEL 1 - BE READY to evacuate.

Prepare to evacuate:

- Be aware of danger in the area and stay informed. Sign up for local emergency alerts with your county at ORAlert.gov.
- Check for updates through local city, county and emergency service websites, social media, TV and radio.
- Have your emergency plan and go-kit ready with supplies for health, safety and identification.
- Act early if you are older or have children, disabilities or limited access to transportation.
- Consider moving pets and livestock early.
- Plan possible evacuation routes. Use TripCheck.com or call 511 for road closure information.
- Plan for emergency shelter. Call the American Red Cross at 1-800-733-2767 or visit RedCross.org.
- If you can do so safely, check with your neighbors and share information.
- Don't wait to evacuate if you need extra time to leave or if you feel unsafe.



LEVEL 2

LEVEL 2 - BE SET to evacuate.

Be prepared to evacuate at a moment's notice:

- There is significant danger in the area. Stay informed and be alert. Continue to check for updates through local city, county and emergency service websites, social media, TV and radio.
- Time to act - follow your emergency plan and grab your go-kit of supplies.
- If you have livestock, put your animal evacuation plan into action.
- Inform loved ones of your evacuation plans.
- Conditions can change rapidly. You do not need to wait for another evacuation notice.
- Leave if you feel unsafe.



LEVEL 3

LEVEL 3 - GO NOW!

Evacuate immediately:

- There is extreme danger in the area. Leave without delay. It is unsafe to stay and threatens the safety of you, your family and emergency responders.
- Emergency responders may not be available to help if you choose to stay.
- Do not stop to gather belongings or protect your home.
- Follow your emergency plan and grab your go-kit.
- Leave as fast as safely possible. Drive carefully. Turn on your headlights. Follow traffic safety warnings and instructions from local authorities.
- Once you are safe, check with friends and family.
- Do not return until public safety officials announce the area is safe.



RESOURCES:

Local emergency alerts: ORAlert.gov

Oregon Wildfire Resources: Wildfire.Oregon.gov

Current incidents in Oregon: [OEM RAPTOR Map](#)

American Red Cross disaster assistance: RedCross.org

Local resources: Call 211 or 1-866-698-6155 or visit 211info.org



WHO TO CALL IN AN EMERGENCY

For Emergencies: Call 9-1-1

For non-emergencies, Call: 503-655-8211 (24/7)
(Clackamas County Sheriff's Office)

What is the difference between an emergency and a non-emergency?

When in doubt, always call 9-1-1

Emergency calls may include:

- An incident where life or properties in immediate danger
- An injury requiring immediate medical attention
- A fire (not a controlled burn pile or other controlled fire)
- A crime in progress
- A serious traffic accident
- A violet dog attack of a person (not just running at large)
- A driver dangerously swerving on the road
- Someone playing with guns.

MEDICAL OR FIRE EMERGENCIES CALL 9-1-1

Your first call to report any suspicious vehicles, persons or activity should be to law enforcement, following the guidelines outlined above. Once law-enforcement has been notified:

- Call the Charbonneau office @ 503-694-2300 to share information about the incident. If after hours, leave a message. **The Community Safety Coordinator will review all calls.**
- If after 5 pm and before 8:30 am, call Corporate Crime Control @ 503-505-3327. If there is an officer on duty and patrolling, they will get the call directly. If off duty, please leave a message so they will stay aware.

EMERGENCY PREPAREDNESS

Ice storms and heat domes resulting in extended power outages and a forest fire evacuation alert, are community-wide disasters that Charbonneau residents have lived through in the past few years. Your Charbonneau Emergency Preparedness/Public Safety (EPPS) Committee stands ready to help residents meet these events head-on, including our overdue 9.0 Cascadia earthquake. They have established an Incident Command System in line with FEMA guidelines and have access to resources that will facilitate an effective response to disasters.

- There are more than 125 HOA volunteer Captains, trained in how to guide their neighbors through survival steps following a disaster
- We have Medically Trained Residents (MTRs) on standby to help provide first aid.
- Our communications network includes 2-way radios, Starlink satellite system and HAM radio operators.

The minimum we ask of every Charbonneau resident is that they know the 9 STEPS to take immediately following a disaster. Please review the enclosed 9 STEPS flier and keep it handy!

The resiliency and recovery of our community after any disaster depends on YOU! Individual responsibility for preparedness is KEY to the survival of us all.

PREPARE NOW!



Learn the “9 Steps to Take Right After a Disaster”

Planning + Preparedness + Practice = Resilience

Step 1. Take care of your loved ones.

Use under-bed kits for each member of your family. Protect head, hands and feet with a hardhat or bike helmet, leather gloves, sturdy shoes, flashlight and whistle.

Step 2. Check on the natural gas or propane at your home.

Shut off ONLY if you have a fire, smell rotten eggs, hear hissing, or see the dials on the meter turning unusually fast. DO NOT turn the meter back on - this requires a certified technician.

Step 3. Shut off the water to the house at your home’s shut off.

This protects against pollutants from outside, and traps drinkable water in your home’s pipes and water heater.

Step 4. Shut off electrical panel, if necessary.

Shut off individual breakers first, and then shut of the main.

Step 5. Place OK or HELP sign where it can be easily seen.

Posting helps neighbors quickly locate those in need first.

Step 6. Place a fire extinguisher on the curb visible to neighbors

Step 7. Go to neighborhood gathering site.

Step 8. Form teams to listen to emergency radios and check on neighbors

Step 9. Return to Gathering Site.

Review neighbor’s status, regroup, reassess, and decide next actions.



How to Become **Earthquake Safe**

Most injuries during an earthquake are caused by falling objects. By securing contents in our homes and offices now, you can reduce damages and help prevent injuries.

Step 1. Make an under-bed safety kit.

You spend up to a third of your life sleeping; prepare under-bed safety kits to help you and family safely get out of the house in a disaster that damages your home, like an earthquake. To protect your feet, hands, and head, include sturdy shoes, gloves, hard hat or bike helmet, protective eyewear, N95 dust mask, whistle, and a flashlight. Also, don't forget to store water, 1 gallon per person per day for a 21-day supply somewhere.

Step 2. Learn and practice Drop, Cover, Hold on.



- If inside, get under a sturdy table, bench, or against an inside wall.
- If in bed, stay in bed and cover your head with a pillow.

- If outside, move away from buildings, trees, streetlights, and utility wires.
- If in a moving car, pull off to the side of the road; stay in the car. Avoid stopping under trees, buildings, overpasses, and utility wires.

Step 3. Teach every responsible family member:

- How to shut off gas, water, and electricity.
- How to use a fire extinguisher (1 for every level of the home). **Remember PASS: Pull pin, Aim, Squeeze, Sweep**

Step 4. Make plans and keep informed.

- Make a Family Emergency Plan (see page 5). Include family meetup, contact, evacuation, communication plans.
- Register at [PublicAlerts.org](https://www.publicalerts.org) for emergency warnings and updates.

How to Become Earthquake Safe

Step 5. Look for and fix hazards in your home and office.

Look for the hazards	Take this action
Are there heavy or tall items in your home, such as shelves or file cabinets, that may move or fall over during an earthquake? Would they block exits out of a room or home?	<input type="checkbox"/> Bolt heavy, tall furniture to the wall studs <input type="checkbox"/> Move furniture that might block exits if they might move in an earthquake
Are hanging plants, light fixtures, ceiling fans secured?	<input type="checkbox"/> Install guy wires to secure swinging items. Use closed hooks.
Where could flying glass be unsafe?	<input type="checkbox"/> Move beds away from windows. <input type="checkbox"/> Replace glass bottles in bathrooms.
Are gas appliances securely fastened in place to not pull connections apart?	<input type="checkbox"/> Strap all gas appliances to wall studs. <input type="checkbox"/> Ensure flexible gas connections.
Are wall-mounted objects (clocks, pictures, mirrors, etc.) secured against falling?	<input type="checkbox"/> Secure to the wall with closed hooks.
Are items on shelves and display cabinets secured from falling out?	<input type="checkbox"/> Use Velcro, putty, low shelf barrier and restraining devices. <input type="checkbox"/> Place heavy items on low shelves.
Are TVs, computers, microwaves, and other electronics secured in place?	<input type="checkbox"/> Strap electronics securely to the walls or to their platforms.
Are incompatible chemicals stored together that should be moved to prevent mixing?	<input type="checkbox"/> Never store these chemicals in the home. <input type="checkbox"/> Store away from heat sources.
Is your home securely fastened to its foundation?	<input type="checkbox"/> Have home professionally bolted to the foundation. <input type="checkbox"/> Check for cracks and repair.
Is the chimney safe and no loose bricks?	<input type="checkbox"/> Brace or replace masonry, or reinforce the ceiling near chimney.

**YOU WILL FIND LINKS TO EVERYTHING YOU NEED TO KNOW
ABOUT EMERGENCY PREPAREDNESS & PUBLIC SAFETY
DISPLAYED IN BINDERS LOCATED IN THE CHARBONNEAU LIBRARY
AND ON THE OUR WEBSITE**

These resources will detail how to prepare your home and family to be self-sufficient in any disaster. They will guide you through making a disaster plan and answer questions like how to store food and water, how to handle prolonged power outages and prepare for first-aid till help arrives.

EPPS website: <https://charbonneaucountryclub.com/> at the top of the Home Page, click on Community Safety and Resiliency; then in the drop-down menu, click on Emergency Preparedness.

Included in the library and online:

Red Cross “PREPARE!” It contains detailed steps for getting prepared for any type of emergency.

Oregon 2 Weeks Ready

Offers a free, Tool Kit filled with preparedness guidance. We suggest you review the table of contents, particularly pages 4-27, and print pages that you can refer to when power is not available.

Neighbors’ Ready: This outstanding website offers blogs filled with timely information, Great videos and free events info. Neighborsready.org

Neighborhood Watch website: <https://nnw.org/>

TVF&R website: <https://www.tvfr.com/182/Emergency-Preparedness>



GO BAG



EMERGENCY RADIO



WATER STORAGE

Charbonneau

